

Warranty:

The warranty includes repairing and servicing the device along with replacing the components free of charge for 1 year. The after-sales service lasts for 5 years which comes at a cost.

The warranty is not applicable to the following conditions:

1. Damages due to external impacts, falling of the device, transporting and transferring direct contact of the device with corrosive chemicals or water, and high heat that might eventually lead to fire, dust, short circuits, and natural disasters.
2. Improper use of the device, factors that aren't based on the determined standards of the device, or not following the instructions explained in the manual and first installation.
3. Damages and malfunctions due to incorrect connection or connecting the device to incompatible or defective equipment and accessories.
4. Devices that have been tampered with or repaired by persons other than the main company's representatives.